Item Exchanges & Refunds Form

*Please be sure to read the rules regarding item exchanges & refunds.

* Fields marked with asterisk are required.

*Date	Y M D
*Member ID	
*E-Mail Address	@
Fax No.	+

Please fill this in if you wish to contact us by FAX.

※Please fill in the following in BLOCK Letters.

*Name (*First Name)	
*Name (*Last Name)	
*Order ID	J A

*Item No. (Invoice No.)	*Unit Price	In the case of J's Agri at fault						Remarks
		Please check one from the following				Please check one as your request		
		Wrong shipment	Defective	Damaged		Exchange	Refund	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	
	JPY	☐	☐	☐	→	☐	☐	

*I agree to J's Agri's "item exchange & refund" terms & conditions and request an item exchange or refund.

*Signature X

Correspondence column from J's Agri to the customer

Date / /

We apologize for any inconvenience.
However, please contact us at the address below, including this form.

Contact Information

J's Agri Customer Service
Hours of operation：Weekdays(Mon-Fri）10AM-5PM（Japanese Standard Time）
E-mail: cs_en@js-agri.jp
URL: https://js-agri.jp/en/

Reserved for J's Agri Customer support	現金 （クレジット） 処理日 / / 担当：	処理日 / / 担当：